

Struggling to understand your ideal target audience? We've created easy-to-use templates to help you dig deeper into your audience's needs, perceptions, and expectations — so you can create the best products and services for them.

### 1. Basic target audience template

Use this structured framework to define and outline the key characteristics and attributes of your target audience.

#### **Demographics**

- Age range
- Gender
- Education level
- Occupation
- Income level
- Geographic location

#### **Psychographics**

- Interests/hobbies
- Personality traits
- Attitudes and values
- Beliefs and opinions
- Learning preferences
- Motivations and goals

#### Experience and knowledge

- Previous work experience
- Relevant education or training
- Familiarity with the subject matter
- Level of expertise or skill
- Learning style preferences



#### Organizational context

- Role in the organization
- Department or team
- Job responsibilities
- Reporting structure
- Organizational culture and values
- Performance expectations and goals

#### Communication and technology

- Communication preferences
- Access to technology and devices
- Familiarity with online tools and platforms
- Language proficiency
- Technical skills

#### 2. Ideal customer persona template

Our ideal customer persona template will help you gain a deep understanding of your ideal customers' characteristics, behaviors, needs, and preferences.

#### Basic information

- Name
- Age
- Gender
- Location

#### Background

- Education
- Occupation
- Income



- Family status
- Hobbies/interests

#### **Demographics**

- Ethnicity
- Language(s) spoken
- Religion
- Political views
- Social media usage

#### Pain points

- What are their biggest challenges or pain points?
- What are their frustrations or concerns?
- What do they want to achieve or avoid?

#### Goals and values

- What are their goals or aspirations?
- What do they value most?
- What motivates them to take action?

#### Buying habits

- What is their buying behavior?
- How do they research and make purchasing decisions?
- What are their preferred channels for communication?

#### Relationship with your brand

- Are they familiar with your brand?
- Have they purchased from you before?
- What are their perceptions of your brand?
- What do they expect from your brand?



#### Other factors

- What are their personality traits?
- What are their communication preferences?
- What are their technological skills and preferences?
- What is their level of brand loyalty?

### Ideal customer persona template (table)

Category	Information
Basic information	Name:
	Age:
	Gender:
	Location:
Background	Education:



	Occupation:
	Income:
	Family status:
	Hobbies/interests:
Demographics	Ethnicity:
	Language(s) spoken:
	Religion:
	Political views:



	Social media usage:
Pain points	What are their biggest challenges or pain points?
	What are their frustrations or concerns?
	What do they want to achieve or avoid?
Goals and values	What are their goals or aspirations?
	What do they value most?
	What motivates them to take action?
Buying habits	What is their buying behavior?



	How do they research and make purchasing decisions?
	What are their preferred channels for communication?
Relationship with your brand	Are they familiar with your brand?
	Have they purchased from you before?
	What are their perceptions of your brand?
	What do they expect from your brand?
Other factors	What are their personality traits?
	What are their communication preferences?



What are their technological skills and preferences?
What is their level of brand loyalty?

# Other resources to help you understand your target audience

- How to define your target audience
- 5 ways to reach a new audience for your course sales
- Comprehensive audience research template